



Anson County Utilities

575 US HIGHWAY 52 S

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Dear Anson County Water Customer:

In a continuing effort to provide clean, safe drinking water, Anson County Water is conducting a Water Quality Preventive Maintenance Program. This program involves temporarily switching water disinfectants from chloramines to chlorine to optimize water quality.

This switch will last from Wednesday, March 1 through Friday, March 31, 2023.

During the Preventive Maintenance Program, some water customers may notice temporary taste, color or odor differences in their water. This is a normal component of the process. Water quality is not affected and remains safe for drinking, bathing, cooking and other general uses.

Although most customers will not notice any difference in their water, Anson County Water recommends that three groups of water users take special precautions prior to March 31:

- 1) Kidney dialysis providers/patients
- 2) Fish, pond, pool and aquarium owners/operators
- 3) Businesses that use water in their production process

The customers listed above are advised to seek professional advice for the appropriate steps to accommodate the change in water disinfection.

When the program is completed, Anson County Water will return to using chloramines to treat your water.

Please visit <http://www.co.anson.nc.us/> for more information about the switch.

Sincerely,

Anson County Water Customer Service